Effective Multicultural Education Strategies to Enhance Tolerance in Indonesian Schools

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Abstract: The main problem of this research is the low awareness and understanding of the importance of multicultural education among Indonesian educators and students. The aim of this research is to identify effective multicultural education development strategies that can be implemented in Indonesian schools to increase tolerance and cultural diversity among students. This research uses a qualitative method with a literature review approach which includes in-depth analysis of literature and previous research regarding multicultural education. Data was collected by studying various journals, books and official documents that discuss the concept, implementation and impact of multicultural education. Research shows that effective strategies include integrating multicultural values into the curriculum, teacher training and development, and active participation in school community. The research concluded that implementing multicultural education in a planned and systematic manner can increase understanding and appreciation of cultural diversity, so that it can strengthen the unity and integrity of a multicultural society.

Keywords: Education; Multicultural; Strategy


Kata Kunci: Multikultural; Pendidikan; Strategi

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INTRODUCTION
Multicultural education is an approach that recognizes and respects cultural diversity in society, which is increasingly important in the era of globalization where intercultural interaction is increasingly intense. This education aims to create an inclusive learning environment and support tolerance, understanding, and respect for cultural differences, which ultimately reduces discrimination and promotes social harmony.

In the last ten years, research in the field of multicultural education explored various aspects, such as curriculum implementation, teaching strategies, and the impact of multicultural education on students. Some of the important studies include Banks' work that identifies the multicultural education model and its application (Banks & Banks, 2019), Then Gay who emphasizes the cultural competence of teachers (Gay, 2018), and Nieto who explored the positive impact of multicultural education on students' academic achievement and social attitudes (Sonia Nieto, 2017). However, most of these studies focus on the context of western countries and pay less attention to the dynamics and needs in developing countries such as Indonesia.

There are several gaps in multicultural education research, especially in local contexts such as Indonesia. Research highlighting strategies for the development of multicultural education in Indonesia is still limited, and many studies focus more on theory than practical guidance for implementation in the field. In addition, studies that assess the effectiveness of multicultural education strategies in the long term are still rare. This research aims to fill this gap by focusing on the development and evaluation of relevant multicultural education strategies for the Indonesian context.

The main problem faced is how to develop a multicultural education strategy that is effective and in accordance with the Indonesian context. Challenges that arise include limited teachers' understanding of multicultural education, lack of relevant and inclusive learning materials, and resistance to curriculum changes from various stakeholders (Hadi, 2024).

To address this problem, several solutions are proposed, such as organizing training programs and workshops to improve teachers' cultural competence, developing learning materials that reflect cultural diversity, and involving local communities in the development and implementation of multicultural education.

This research is expected to produce a model of multicultural education development strategies that can be applied in Indonesia, improve the cultural competence of teachers and students, and increase understanding and appreciation of cultural diversity among students. The ultimate goal is to create a more inclusive and harmonious learning environment.

The study offers novelty by providing relevant insights and strategies for multicultural education in Indonesia, providing practical guidance that can be directly implemented by educators and schools, and engaging ongoing evaluation to measure the effectiveness of the proposed strategies and provide feedback for further improvement.
RESEARCH METHODS
This study uses a qualitative method with a literature review approach that includes literature analysis and previous research on multicultural education. The research process is begun by collecting relevant literature from books, scientific journals, articles, dissertations, and reports from various reliable sources. The literature is selected based on criteria such as topic relevance, publications in the last 10 years, and source credibility. The data was collected through searches in academic databases such as Google Scholar, JSTOR, ProQuest, and digital libraries. The analysis was carried out by classifying the literature based on the main themes, such as multicultural education theory, implementation in various countries, challenges faced, and development strategies. Qualitative content analysis techniques are used to identify key themes, compare study findings, and compile a narrative of research findings. The research instrument used is a list of literature evaluation criteria, which are validated through initial trials. The results of this analysis are synthesized to formulate an effective strategy in the development of multicultural education. The final outcome of the study will include findings, practical implications, and recommendations for the development of a more inclusive and effective multicultural education.

RESULTS RESEARCH AND DISCUSSION
Analysis of the Situation and Needs of Multicultural Education in Indonesia
Indonesia is an archipelagic country consisting of more than 17,000 islands with a population of more than 270 million people. The country is known for its incredible diversity in terms of ethnicity, language, religion, and culture. There are about 1,340 ethnic groups in Indonesia, with the Javanese being the largest, followed by Sundanese, Batak, and others. In addition, there are more than 700 regional languages spoken by the Indonesian people, with Indonesian as the national language and unifying (Sa’duh & Nelwati, 2024). Religious diversity is also very striking in Indonesia. Although the majority of the population is Muslim, there is also a sizable community of Christians, Catholics, Hindus, Buddhists, and Confucianists. This diversity creates a very diverse and dynamic social environment, but also poses its own challenges in maintaining social unity and harmony.

The implementation of multicultural education in Indonesia faces various challenges. One of the main problems is the gap in the understanding and implementation of the concept of multicultural education at various levels of education (Zulfikar, 2018). Many teachers do not have a deep understanding of this concept, so they are not able to integrate it in the learning process.

Another challenge is the lack of relevant and inclusive learning materials that reflect Indonesia’s cultural diversity. Learning materials are often not able to accommodate all students’ cultural backgrounds, so they do not support the creation of an inclusive learning environment (Setiawan & Abdullah, 2020).
In addition, there is resistance to curriculum changes from various stakeholders, including teachers, parents, and even the education bureaucracy. This resistance is often based on a lack of understanding or concern about changes that do not conform to existing values or habits.

**Understanding and Competence of Teachers in Multicultural Education**

In literature research on teachers' understanding of multicultural education, literature shows that teachers' understanding is often limited to basic knowledge of the concept of multiculturalism. Literature studies reveal that many teachers understand the importance of cultural diversity, but often lack it when it comes to practical application in the classroom. Recent research emphasizes that conceptual understanding of multicultural education needs to be improved to include effective teaching strategies and methods in managing culturally diverse classrooms. For example, research by Grant and Sleeter highlights the importance of continuous training to improve teacher competence in a multicultural context (Grant & Sleeter, 2019). Literacy about teachers' attitudes and awareness of multiculturalism is also important, as positive attitudes towards cultural diversity are often correlated with the implementation of more inclusive teaching strategies.

Training programs and workshops for teachers are designed to improve their competence in multicultural education. Recent literature shows that these programs have successfully improved teachers' conceptual understanding and practical skills in managing culturally diverse classrooms. The description of the training program includes various methods such as lectures, group discussions, simulations, and case studies. The evaluation of the effectiveness of the training program is carried out using various criteria such as increasing conceptual understanding, changing attitudes, and improving teaching skills. A study by 2020 shows that training programs have a positive impact on teacher competence, but advanced training is still needed to strengthen skills and ensure sustainable implementation (Banks, 2008).

Based on the findings from the literature, several strategies can be proposed to improve teacher competence in multicultural education. First, training must be tailored to the local context and the specific needs of teachers in Indonesia, taking into account the cultural diversity that exists in each region. Second, it is important to emphasize ongoing training and have follow-ups so that teachers can continue to develop their skills. Third, encouraging collaboration between teachers and peer-to-peer learning can increase knowledge and experience sharing. In addition, the literature recommends the use of local and international experts to provide training, as well as the utilization of digital and online resources to facilitate access to training materials. Collaboration with universities and non-governmental organizations that focus on multicultural education can also enrich training programs. This is in line with the study conducted by Sleeter and Carmona in supporting the importance of collaboration and continuous training in increasing the effectiveness of multicultural teaching (Sleeter & Carmona, 2017).
Development of Relevant and Inclusive Learning Materials

The development of relevant and inclusive learning materials is an important step in a multicultural education strategy. This process begins with an evaluation of the existing curriculum to determine the extent to which aspects of cultural diversity have been integrated. The curriculum currently in use must be analysed to identify gaps in cultural representation and ensure that the learning content includes knowledge of the different cultures in Indonesia (Choi & Lee, 2020).

The development of new learning materials must reflect the diversity of Indonesian culture in an authentic and relevant way. These materials can include case studies on local cultures, multicultural literature, and collaborative projects that engage students in the exploration of different cultures. The approach used should be participatory, involving local communities to ensure the authenticity and relevance of the material. In addition, the use of modern technology and media can help present material in a more engaging and interactive way (Banks, 2008).

Assessment of the impact of new learning materials is essential to ensure their effectiveness. Evaluation methods such as surveys, classroom observations, and knowledge tests can be used to measure the improvement of students' understanding and changes in attitudes towards cultural diversity. The results of this assessment can indicate an increase in students' knowledge of different cultures and a positive change in their attitudes towards diversity (Nieto & Bode, 2022).

Overall, the development of relevant and inclusive learning materials not only helps to increase students' knowledge of cultural diversity but also encourages respect and appreciation for cultural differences. This is an important step in building a more inclusive and tolerant society (Gay, 2018).

Resistance to Curriculum Changes

In the face of resistance to curriculum changes in the context of multicultural education in Indonesia, the steps taken must consider various factors that may cause such resistance. Effective communication is key, where open and clear dialogue needs to be established with all stakeholders, including teachers, principals, parents, and local governments. It is important to provide accurate and relevant information about the benefits of multicultural education as well as its impact on the student learning experience.

In addition, inviting stakeholders to actively participate in the process of developing the new curriculum can help them feel ownership of the changes, thereby increasing their acceptance and support for the implementation of the new curriculum. Education and training are also important strategies in overcoming resistance, where training programs and workshops can be organized to provide a better understanding of the importance of multicultural education.
education and how to integrate it into the curriculum (Sleeter & Grant, 2022). In this context, the empowerment of principals is also key, as they can become effective agents of change in their schools with the right support and training. This strategy aims to create an environment that supports and encourages the adoption of multicultural education as an integral part of the education system in Indonesia.

Local Community Involvement in Multicultural Education

The involvement of local communities in multicultural education is a crucial aspect in building awareness of cultural diversity and strengthening tolerance and intercultural integration in Indonesia. In the context of education, cultural diversity in Indonesia is an important capital that can be used to create an inclusive and diverse learning environment. Local community involvement can begin by developing an educational curriculum that is inclusive and reflects local values and wisdom. This can be done by actively involving local communities in the curriculum development process. Thus, the learning materials presented will be more relevant and directly related to the reality and daily life of students (Yuniarti & Sumarni, 2020).

In addition, collaboration with local industry is also an effective step in strengthening multicultural education. Internship or field practice programs that engage students with the local workforce not only provide valuable practical experience, but also broaden students' horizons about the diverse professions and cultures that exist around them (Smith & Wibowo, 2021).

It is also important to hold a variety of community events and activities that celebrate the diversity of local cultures. Cultural festivals, art performances, or traditional food exhibitions are examples of activities that can support interaction between community members with different cultural backgrounds. Through these activities, community members can share experiences with each other and strengthen mutual respect and understanding of differences (Hasan & Nur, 2022).

However, to ensure the effectiveness of community involvement in multicultural education, a systematic impact evaluation needs to be carried out. This evaluation can be carried out through surveys, interviews, or analysis of community members' participation in multicultural educational activities. The data from this evaluation will provide a clearer picture of the effectiveness of the program and community involvement in supporting the goals of multicultural education. Various recommendations can also be given to strengthen community involvement in multicultural education. One of them is by building sustainable partnerships with organizations and individuals in local communities. This will help ensure the continuity and sustainability of multicultural education programs. In addition, the empowerment of marginalized groups in the community also needs to be considered to ensure fair and inclusive representation (Setiawan & Susanto, 2023).

Not to forget, the use of information and communication technology can also be an effective means to increase community participation and involvement.
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in multicultural education (Rahayu & Prathama 2024). By utilizing technology, community participation can be increased through online platforms or social media, allowing for wider dialogue and collaboration. Thus, the involvement of local communities in multicultural education is not just a step, but a deep and sustainable effort in building an inclusive and cultured society in Indonesia.

Evaluation and Assessment of Multicultural Education Programs

Evaluation and assessment of multicultural education programs is a crucial aspect to ensure that inclusive and diverse educational goals can be effectively achieved. This evaluation process must involve a combination of quantitative and qualitative approaches to provide a comprehensive picture of the impact of the program. The quantitative approach involves the use of instruments such as surveys or questionnaires that are distributed to teachers, students, and other stakeholders. This instrument is designed to measure the improvement of teachers' cultural competence, students' responses to learning materials, and changes in attitudes towards cultural diversity. Statistical analysis of the data collected through these surveys can provide insights into the effectiveness of the program and determine if there are significant differences before and after the program intervention.

The qualitative approach, on the other hand, involves in-depth interviews with program participants and hands-on observation in the classroom. Through interviews, researchers can collect more in-depth data about individual experiences in participating in multicultural education programs. Direct observation in the classroom also allows researchers to see firsthand how learning materials are applied and how students respond to them. This approach provides context and nuance that cannot be captured through quantitative data alone, thus providing a more holistic picture of the program's success (Creswell, 2021).

The results of the evaluation of the multicultural education program that have been carried out show a significant improvement in the understanding and competence of teachers' culture. Teachers who have participated in the training program show increased awareness of the importance of cultural diversity and are able to integrate multicultural concepts into their teaching. Students also show a positive response to inclusive learning materials. Not only did they gain a better understanding of cultural diversity, but they also showed a decrease in stereotypical attitudes and an increase in tolerance for cultural differences. Research by Banks and Banks shows that students exposed to multicultural education tend to have a more positive attitude towards diversity and are more socially engaged (Banks & Banks, 2019).

Data analysis from the evaluation also showed a correlation between participation in multicultural education programs and improvement in students' academic performance. Students who study in an environment that values and celebrates diversity tend to be more motivated and perform better academically. In addition, they also showed an increase in social engagement, which was
indicated by increased participation in school activities and better relationships with peers from different cultural backgrounds (Gay, 2018).

Based on the results of this evaluation, several improvement recommendations can be submitted. One of the main recommendations is to increase the duration and depth of training programs for teachers. More in-depth and ongoing training programs can provide teachers with the opportunity to further develop their cultural competencies and integrate multicultural concepts more effectively in their teaching. In addition, it is important to develop learning materials that are more relevant to the cultural reality of students. Learning materials should reflect the cultural diversity in Indonesia and present an inclusive perspective so that students can see themselves and their culture in the material they learn (Nieto & Bode, 2022).

Another recommendation is to increase collaboration with local communities to strengthen the implementation of multicultural education programs. Involving local communities in the development and implementation of programs can provide a richer perspective and ensure that the programs are relevant and acceptable to all parties. Examples of initiatives involving local communities have shown that when communities feel involved and ownership of the program, they are more supportive and actively participate in the success of the program (Villegas & Lucas, 2021).

In addition, the use of educational technology and digital resources can also be expanded to support more interactive and inclusive multicultural learning. Technology can be used to provide access to diverse and interactive learning materials, as well as facilitate collaboration between students from different cultural backgrounds. As such, technology can be a powerful tool to increase the effectiveness of multicultural education programs and expand their reach and impact (Sonia Nieto, 2017).

By using appropriate evaluation methods and carefully interpreting the results, multicultural education programs can be evaluated effectively. The results of this evaluation provide a solid basis for relevant improvement recommendations, so that multicultural education programs can continue to be improved and have a greater impact in creating an inclusive educational environment that respects cultural diversity.

CONCLUSION
The conclusion of this study is that multicultural education is essential for creating an inclusive and supportive learning environment in Indonesia, a country rich in cultural diversity. The findings show that there are challenges in understanding and implementing the concept of multicultural education at the teacher level and a lack of relevant and inclusive learning materials. Resistance to curriculum changes is also the main obstacle in implementing multicultural education. From the results of this study, some suggestions can be put forward for further research. First, further research is needed to explore effective strategies for overcoming resistance to curriculum change, including more effective communication strategies and wider engagement from all stakeholders.
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Second, further research can also be conducted to develop more holistic and comprehensive evaluation methods for multicultural education programs, including the use of more balanced quantitative and qualitative approaches.

In addition, further research can further explore the development of more relevant and inclusive learning materials, with a focus on the use of educational technology and collaboration with local communities. More research can also be done to identify and understand the long-term impact of multicultural education on students’ academic achievement and social attitudes. Thus, further research can make a greater contribution to the development of effective and relevant multicultural education in Indonesia, as well as strengthen the understanding and appreciation of cultural diversity among students.

REFERENCES
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